





# **ROLLINS:**

# Be Prepared, Be a Coach, Be Accountable – Make Safety Personal

Sean O'Bryan, Rollins Managing Director of Safety





ROLLINS

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### ROLLINS, INC The leader in pest control "Pest control down to a science"

MINE

### **BE A GLOBAL SERVICE LEADER**



### A WINNING TRADITION







### **Continued Growth**

- 23 consecutive years of improved revenues
- Dividend growth average greater than 18% over 17 consecutive years\*
- 20% Average annual earnings growth for over two decades
- Powerful Rollins' brand names 71 countries and growing

- Over 2.8 million global residential and commercial customers
- Over 900 locations and franchises worldwide
- Revenue CAGR 6% over past 21 years
- Addition of new innovative disinfectant service line in 2020, rolled out in 28 days











#### **MISSION:**

Integrate Safety with the "PEOPLE" Value of our company to positively engage our employees in prevention to identify and mitigate workplace hazards and reduce unsafe behaviors.

#### **CORE PRINCIPLES:**



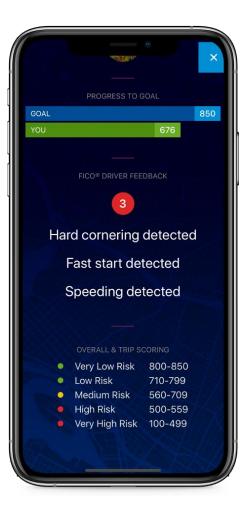
### **MAKE SAFETY PERSONAL**





# WHY MENTOR TSP?

- **Detects** risky driving behavior and rewards safe maneuvers using an industry accepted FICO scoring system.
  - Drivers scoring below <u>710</u> have a higher likelihood of being involved in a collision.
- **Digitizes** the vehicle inspection process and helps short cycle maintenance and repairs.
- **Distributes** targeted micro-training (Coaching Playlists) directly to a driver's cell phone to improve experience, retention and compliance.
- **Delivers** an integrated coaching process to address risky behavior and respond to MVR violation activity.
- **Driver** "Circles" to view and <u>recognize</u> peer driving performance. Managers included.

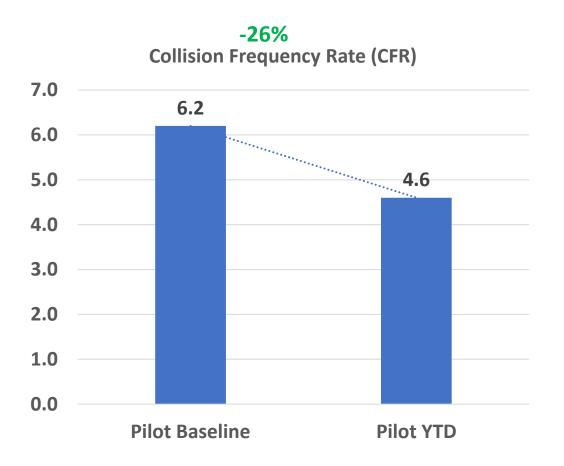


BUNDLED SAFE DRIVING SOLUTION ACCESSIBLE TO MOBILE TECHNICIANS AROUND THE WORLD.



## **ROLLINS PILOT RESULTS**

- ✓ Rollins completed a 6-month pilot to evaluate Mentor TSP (Dec 2020 - May 2021)
- Pilot results show 26% improvement vs. Pilot Baseline
- ✓ 60% Pilot Locations Achieved Double Digit Reduction in CFR
- ✓ Assigned Monthly Coaching (Drivers Scoring less than 710) <u>decrease 59% in first 4 months</u>
- ✓ On-Time Coaching = 65%, Completed Coaching = 70%



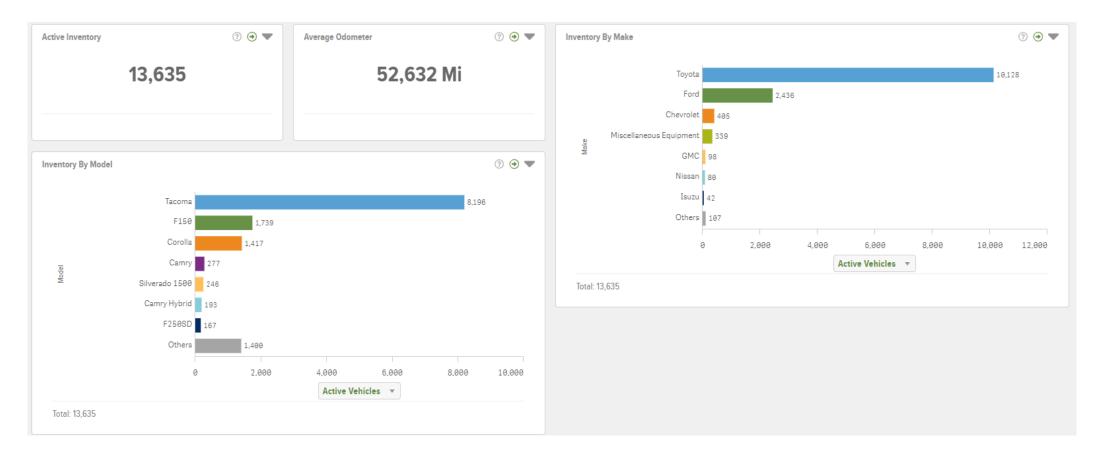
"The program will only be as effective as the manager chooses it to be"







### **ROLLINS FLEET**

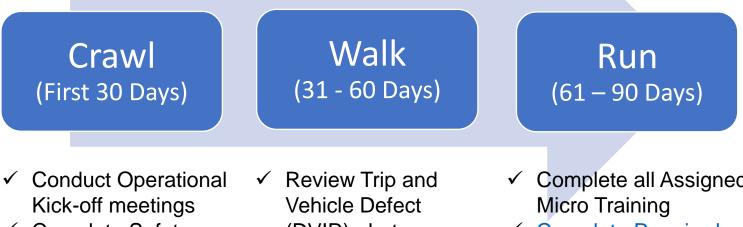


TOYOTA TACOMA TRUCKS REPRESENT MAJORITY OF FLEET > 260M MILES DRIVEN ANNUALLY





## MENTOR ROADMAP



- ✓ Complete Safety Pledge and Consent
- ✓ Complete Safety Orientation courses
- ✓ Start using Mentor -Work Circles
- ✓ Verify Vehicle Phone mounts

- (DVIR) alerts
- ✓ Access Mentor Dashboard
- Engage Drivers on Micro-training
- Complete at least  $\checkmark$ one (1) Coaching

- **Complete all Assigned**
- ✓ Complete Required **Driver Coaching** (monthly)
- ✓ Review Mentor Safe **Driving Performance**
- ✓ Team Recognition

#### **BE PATIENT...**





### **ROLLINS MENTOR LAUNCH**

