

# Mentor Insight



Mentor Insight is the latest in eDriving's comprehensive suite of driver risk management offerings. This tailored version of Mentor does not incorporate telematics data, but still delivers many of the most powerful tools in digital driver risk management, including risk assessment, predictive driver scoring, eLearning, manager coaching, gamification and emergency response. All within a data-secure environment that protects driver privacy every step of the way.

## Robust, Unique Features

eDriving's award-winning, smartphone-based app provides a validated DriverINDEX score predictive of crash risk, and helps remediate risky behaviour with micro-training, coaching and gamification. Its extensive feature set includes:

### DriverINDEX® Score

Combines collision, incident, and licence check data with RoadRISK® results in one driver score, facilitating benchmarking and identification of an organisation's most at-risk drivers for training and coaching.

### eLearning

From hundreds of titles, engaging core (orientation) and targeted micro-training modules are prescribed to provide a solid foundation, as well as address individual risk patterns. Available in 26 languages, with support for both right- and left-hand drive vehicles.

### Gamification/ Circles

Promotes friendly competition by enabling users to set up groups in which they can see fellow team members' progress/scores, and use emojis and chat functionality to send motivational messages.

### Manager Coaching Toolkit

Easy-to-use templates help managers provide intervention and guide critical coaching conversations with high-risk drivers for monthly one-to-ones, annual reviews, or following a collision.

### Crash-Free Culture®

eDriving's patented, award-winning, five-stage programme for driver risk management used by sales, service, delivery, and warehouse fleets throughout the world to help build a safety-focused work environment that supports lasting behavioural change.

# Flexible Solution for Sales, Service, Delivery and Warehouse Fleets

Mentor Insight App	
DriverINDEX® Score	✓
Micro-training Modules	✓
Circles Gamification	✓
Manager Coaching Toolkit	✓
Automatic Crash Detection powered by Sfara + Bosch	Optional Add-On
Personal SOS powered by Sfara + Bosch	Optional Add-On
Driver Event Report	Optional Add-On
Virtual Risk Manager® Data Analytics Engine	
Manager Dashboard with DriverINDEX score and training completions	✓
DriverINDEX with Collision and MVR data integration	✓
RoadRISK® Assessment & Analytics	Optional Add-On
Driving Licence Services (Available in USA, UK, and Canada only)	
Licence Check - One Per Year	✓
Driving Licence Monitoring	Optional Add-On
Professional Services & Support	
Benchmarking Forum/Support	✓
24/5 Technical Support	✓
Dedicated Customer Success Team	✓
Privacy, Data Analytics & Risk Management Support	✓
Three60™ Digital Road Safety Magazine	✓
Professional Coaching (ProCOACH)	Optional Add-On

## Add-On Services

In addition to standard Mentor Insight features, the following may be added for further benefit:

### Emergency Response Services

POWERED BY SFARA + BOSCH

Integrated Automatic Crash Detection and Personal SOS trigger a voice call from one of Bosch's Global Call Centres supporting 50+ countries. Active confirmation or no response will result in sending of info to local emergency services for immediate dispatch of help to the scene.

### Driver Event Report (DER)

Mentor's event reporting toolkit makes it easy for drivers to complete and submit to employers, accident management partners, and insurers all the required information and photographic evidence, reducing total claims cost by up to 40 percent.

### RoadRISK® Assessment

Validated risk assessment designed to help managers understand which of their drivers are most likely to be involved in the organisation's next collision and why.

### Licence Monitoring

In addition to an annual license check for each driver, all U.S., UK, and Canadian Mentor Insight offerings can include continuous licence monitoring to ensure employers have the most up-to-date information regarding employees' driving records and ability to drive for work purposes.

### Professional Coaching

OneToOne® post-event learning sessions between an eDriving ProCOACH and a driver help the driver understand what factors contributed to their collision or low DriverINDEX® Score.

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## The choice of industry leaders worldwide.

25+ years' experience  
1,200,000+ active fleet drivers  
125 countries

120+ client & partner awards  
Privacy-first, data-secure environment  
Large-scale validation studies