

# BE PREPARED, BE A COACH, BE ACCOUNTABLE MAKE SAFETY PERSONAL SEAN O'BRYAN, ROLLINS



## ROLLINS INC.







A PARENT COMPANY HELPING OUR FAMILY OF **BRANDS DELIVER QUALITY PEST CONTROL** SOLUTIONS...

#### **Growth:**

\$20B Industry globally, expected annual growth rate of 4-5%

#### **Customers:**

46% Residential, 34% Commercial 20% Termite and Ancillary.

#### Market:

20,000+ US Market Companies Additional 18,000 in global market





**ROLLINS** 











Murray Pest Control



























#### **JOURNEY**

# Mentor TSP Pilot - Q2 2021

- ✓ 23 Locations / 500 Drivers
- ✓ 37% CFR Improvement 3.9 vs. 6.2
- ✓ 50% of pilot locations collision free



✓ Mentor Keys

Be a Coach.

- ✓ Utilization KPI
- ✓ Coach's Corner
- ✓ Recognition & Reward

Completed 10,000 Driver Mentor Launch - Q2 2022

- ✓ 7 Month Project Plan
- ✓ 14 Brands, 80+Regions
- ✓ 500 Launch Hours



# MENTOR KEYS



Use Mentor each Workday - Turn On, Keep On



Evaluate and Self Correct



Engage using Work Circles

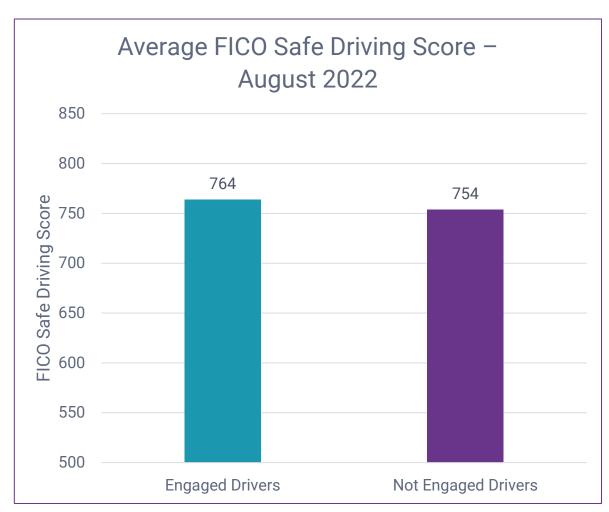


Support Improvement vs. Discipline.



Recognize, Reward - Have Fun!

# ENGAGED vs. NOT ENGAGED DRIVERS AUG 2022





## **REWARD & RECOGNITION**

#### **Driver of the Month Package**

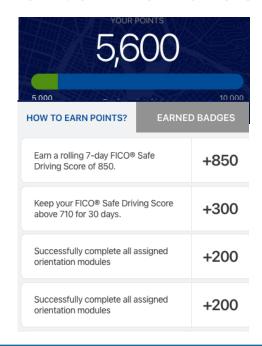


#### President's Club





#### **Mentor Rewards**



# WHO IS YOUR MOTIVATIONAL SPEAKER?

